

Consumer Futures 2020 – what does this mean for sustainability?

Dr Sally Uren 4 October 2012















Kimberly-Clark

★ PRET A MANGER ★







We are a non-profit organisation working globally with business and government to create a sustainable future



















"All the News That's Fit to Print"

The New York Times

Late Edition

New York: Today, ample sunshine, high 71. Tonight, cool breezes late, low 51. Tomorrow, partly cloudy, notice ably cooler, high 62. Yesterday, high 67, low 54. Weather map, Page D11.

VOL. CLIV . . No. 52,992

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NEW YORK, MONDAY, OCTOBER 4, 2004

ONE DOLLAR

SENTENCING TOPS JUSTICES' AGENDA AS TERM BEGINS

HEARING SET FOR TODAY

Urgent Business at Hand With an Election-Year Spotlight Shining

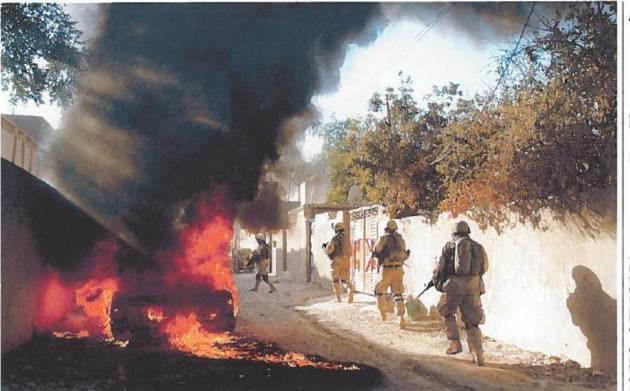
By LINDA GREENHOUSE

WASHINGTON, Oct. 3 — The Supreme Court opens its new term on Monday faced with urgent business and looming uncertainty.

The justices' most pressing task is to resolve the fate of the federal criminal sentencing system, which the court itself threw into limbo in June by declaring unconstitutional a similar, although not identical, system used by the state of Washington.

In both the state and federal systems, sentencing guidelines provide a starting point for calculating a criminal sentence, and judges then make findings about a variety of factors to determine how much time a defendant will actually serve. The Supreme Court held in Blakely v. Washington that the state system violated the constitutional right to trial by jury by permitting judges to make these essential findings.

Federal judges around the country quickly started ruling that they could no longer treat the federal sentencing guidelines as binding. Whether that judgment is correct and, if so, what should happen next will be the subject of an unusual afternoon argument on Monday in two cases that the justices granted in August at the Justice Department's request and agreed to expedite for an argument that would not ordinarily have been



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U.S. and Iraqi Forces Retake Samarra

American soldiers conducted searches yesterday in Samarra, where allied forces drove out insurgents who had occupied the city. Page A10.

Afghans Studying The Art of Voting

After 23 years of conflict, many Afghans appear to be enthusiastically supporting the concept of resolving political differences through peaceful elections. Western experts and Afghans say the presidential election

hold on Saturday is a nositive

The Post-Debate Contest: Swaying Perceptions

By JIM RUTENBERG

The loudest cackies among the reporters covering the first president tial debate broke out at about 9:55 on Thursday night in a vast, mirrored filing center at the University of Miant where important impressions of had conflated Iraq and Al Qaeda.

That moment in Coral Gables, Fla., was a crucial step in the dayslong formation of general perceptions of how the debate played out for Mr. Bush and Mr. Kerry, who was also on the receiving end of guffaws

but none so loud and sustained.

For all their efforts to prepare the

comedians seek to pounce on whatever will get the most laughs.

By Sunday morning, on the public affairs programs, those perceptions seemed to have hardened. Liberal and conservative commentators agreed that Mr. Kerry had won the debate, putting in "his best performance ever," as ILS News & World

AS DEADLINES HIT, ROLLS OF VOTERS SHOW BIG SURGE

RECORD NUMBERS ARE SEEN

Election Workers Are in Overdrive Processing New Registrations

By KATE ZERNIKE and FORD FESSENDEN

A record surge of potential new voters has swamped boards of election from Pennsylvania to Oregon, as the biggest of the crucial swing states reach registration deadlines today. Elections officials have had to add staff and equipment, push well beyond budgets and work around the clock to process the registrations.

In Montgomery County, Pa., the elections staff has been working nights and weekends since the week before Labor Day to process the crush of registrations — some 32,000 since May and counting. Today is the deadline for registering new voters in Pennsylvania, as well as Ohio, Michigan, Florida and 12 other states, and election workers will go on mandatory overtime to chip away at the thousands of forms that have been arriving daily.

To help in the effort, the Montgomery office has also added 12 computers, 15 phone lines and 12 workers from other departments — as well as one of the technicians whose usual job is fixing voting machines at the

Across the county line in Philadelphia, overtime and weekend duty began in July to deal with what is now the highest number of new yorer resVOL. CLIV. . No. 52.992



Hurricane Denise third to hit Gulf of Mexico in 2 months. Despite all time high, further price rises inevitable say industry chiefs.

HURRICANE HALTS OIL PRODUCTION IN THE GULF OF MEXICO

Social media takes over as election campaign | PEOPLE POWER! spending on advertizing plummets

Minnesota's new mega-dairy wrought



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Social media takes over as election campaign spending on advertizing plummets

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PEOPLE POWER!

Minnesota's new mega-dairy wrought with protests





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Minnesota's new mega-dairy wrought with protests

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Water war inevitable?

War inevitable between India and Pakistan over violations to the Indus Water Treaty as last minute peace talks collapse.

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FAKE STEAK

Consumers weary as first US retailer to stock artificial meat

Luvaret epicuri nostrum ea per, causae vidisse has ex, sed eu natum offendit constituam. Hinc sanctus est cu, ut vix brute ceteros, pro cu consulatu constit-

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Grain crises – industry despair

Drought affects grain yield for second year in a row. Price volatility hits market hard as price of grain quadruples since 2018

Qui eu omnium appellantur dissentiunt. Sit purto oblique laboramus cu, consul molestic principes in sed. Te reque saepe sed, pro propriae deleniti delicata ex. Ei dolorum efficiantur mei, ei praesent qualisque assueverit

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"I think there is a market for about five computers"

Thomas J Watson, Chairman of the IBM Board, 1943



Consumer Futures 2020 is designed as a practical tool to help organisations throughout the global consumer goods industry plan for the future – and find ways of making sustainability mainstream – today



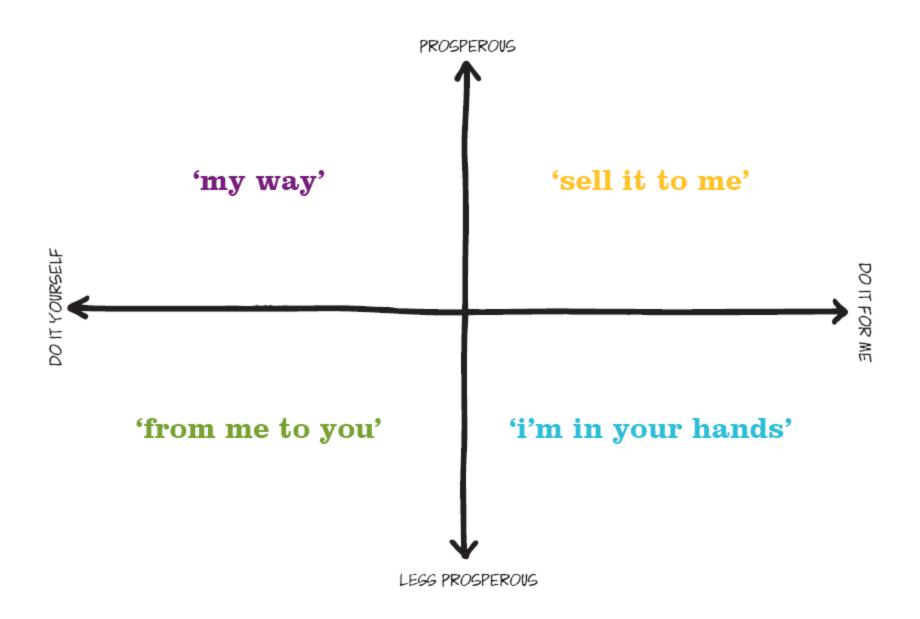
why scenarios - dealing with certainty & uncertainty

things we are sure of:

- climate change
- demographic change
- rising costs and limited availability of resources

things we are less sure of:

- consumer attitudes to sustainability
- government's response to climate change & other legislation
- · the global economy



'my way'

'iny way' to me'

'from me to you' hands'

a high-tech world, in which smart products facilitate patterns of consumption that use less energy and water and generate less CO2.











'sell it to me'

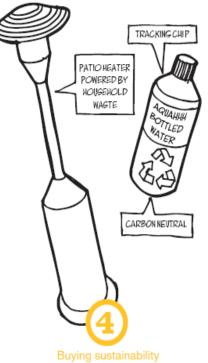
a personalised consumer world dominated by brands.







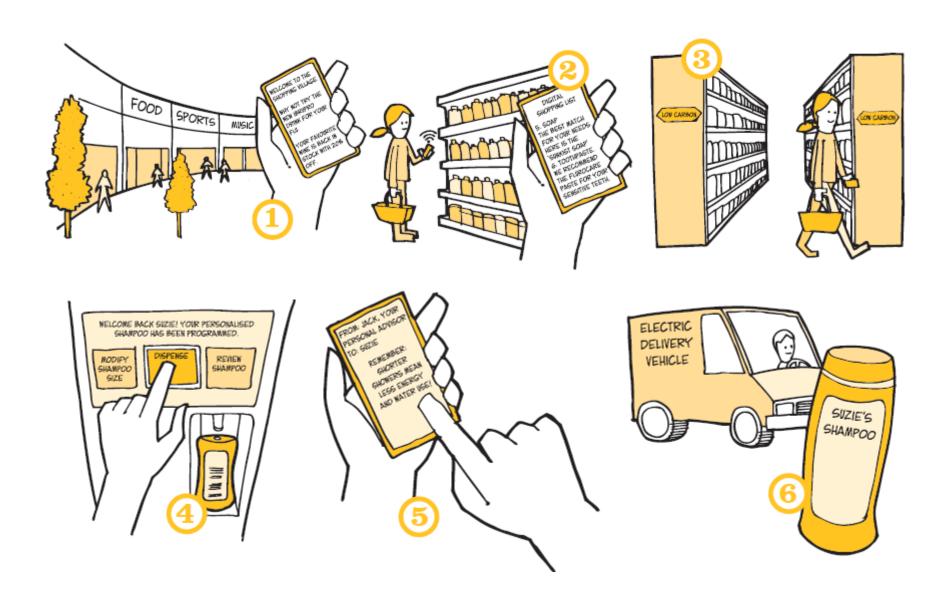




'sell it to me' Suzie's shampoo story

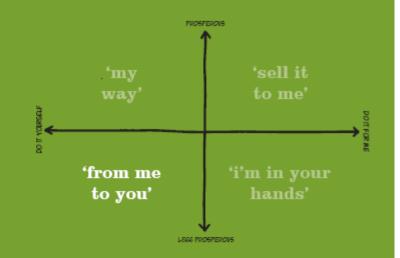
'my 'sell it to me'

'from me to you' Pm in your hands'



'from me to you'

a world where communities, collaboration and innovative business models facilitate low-carbon lifestyles.



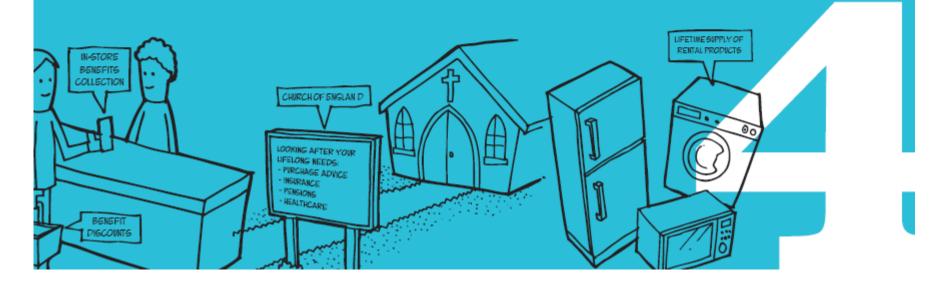




'i'm in your hands'



a tightly regulated world in which consumers trust brands to provide what's best for them and for the environment.







what do these future possible worlds tell us?

that sustainable consumption has mainstreamed, whether or not consumers demand it, and regardless of the economy

with sustainable consumption = smart use, better choice of choice, social value and smart growth



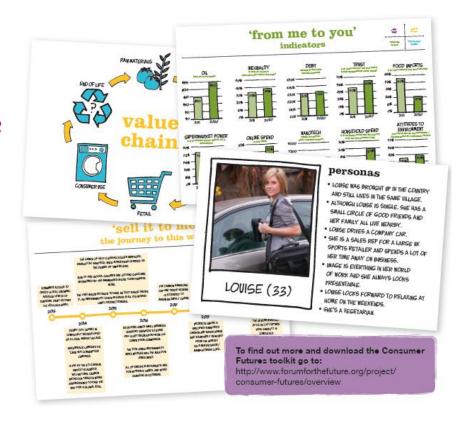
key recommendations

- 1. take innovative business models to market
- 2. work with your value chain to find new solutions
- 3. strengthen local brands and local production
- 4. build up long-term trust through transparency
- 5. use the power of marketing to accelerate sustainability



toolkit

- > free for all to access and use
- > quidelines for how to use the scenarios
- > posters for workshops
- > storyboards, products and services for each scenario
- > generic tools: personas & value chain thinking.



a word on quiet leadership

'Never doubt that a small group of committed people can change the world. Indeed it is the only thing that ever has'

Margaret Mead





thank you

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Esallyuren

