

Visual Attention Analysis

Justin Webster

Design Center Specialist

Hillphoenix







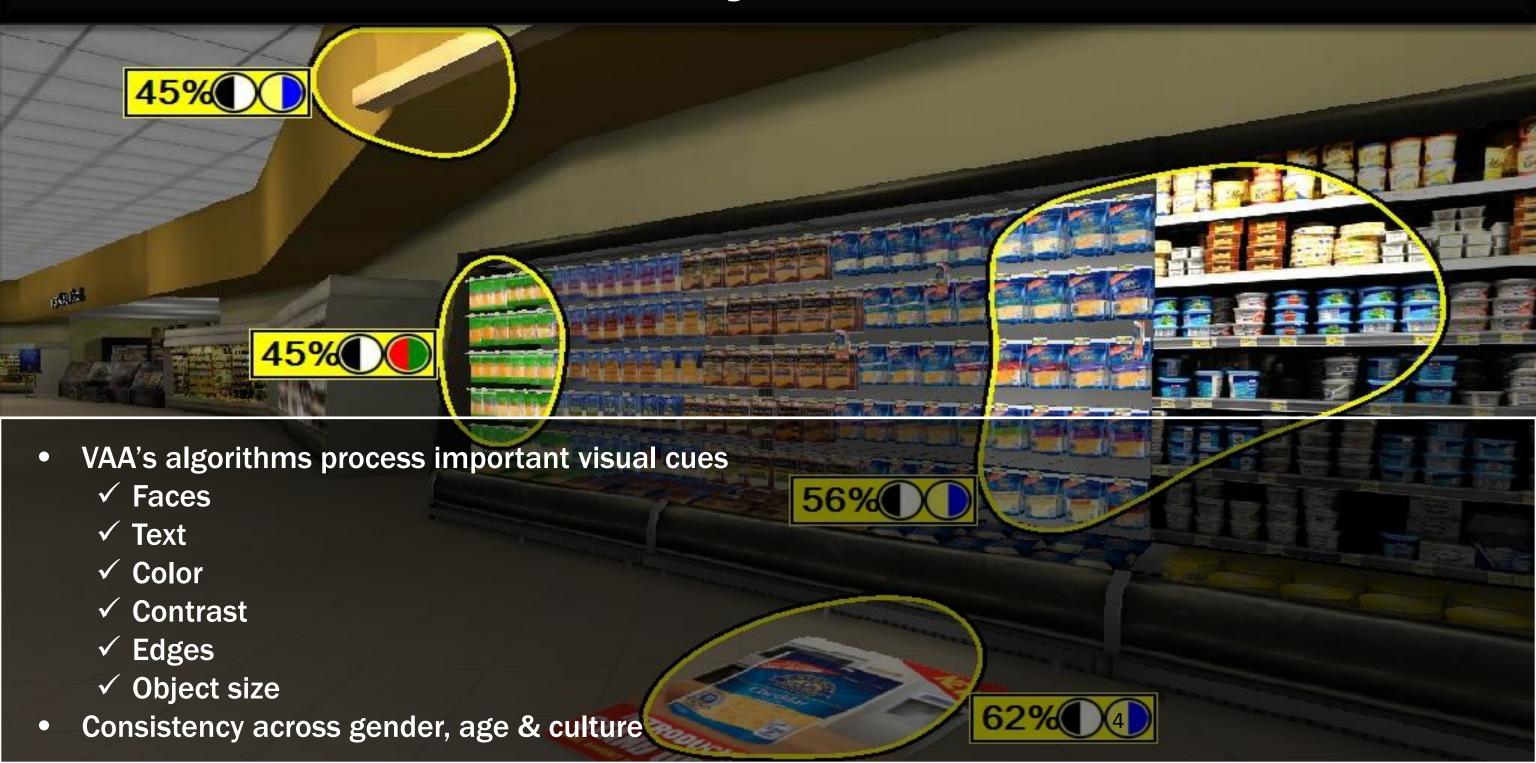
- VAA ... How Does It Work?
- VAA ... Applications
- Using VAA to Engage Your Customer
- Case Study ... Driscoll's Berries
- Wide Variety of VAA Solutions
- VA Process ... What Are the Steps?

Visual Attention Analysis ... What Is It?



- Collaboration between InContext Solutions and Hillphoenix
 - ✓ Based on 3M's 30 years of Vision Science experience
 - ✓ Software service to quickly test creative designs
- Accuracy confirmed with eye tracking studies
 - √ 90% as accurate as eye tracking with 1% of the cost

Visual Attention Analysis ... How Does It Work?

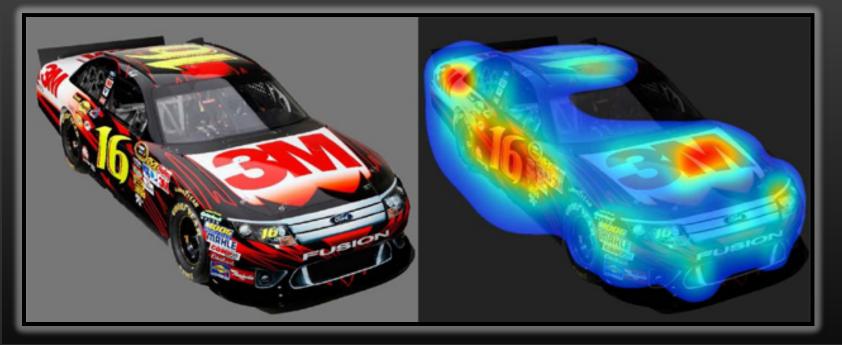


Visual Attention Analysis ... Applications



3M Visual Attention Services









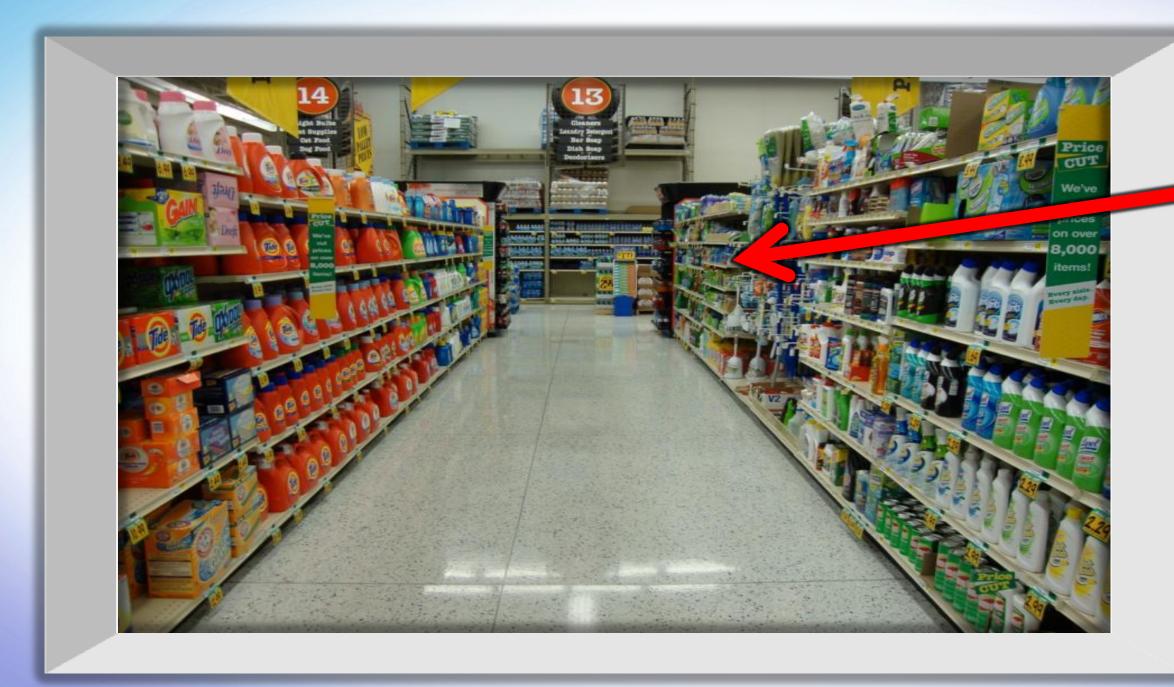


VAA Objective ... Engage Your Customers!

- Drive "Food Theatre" as a destination space
- Increase customer dependency
- Position your store at a higher level than other retailers
- Become more involved with merchandising
- Differentiate Yourself from the competition
- "Up your game"
- Reinforce and build upon your brand
- Improve shoppers' experience
- To show value to your customers



Example ... Product Awareness





Where's the Scotch-Brite ???

Aisle View Heat Map and Probability





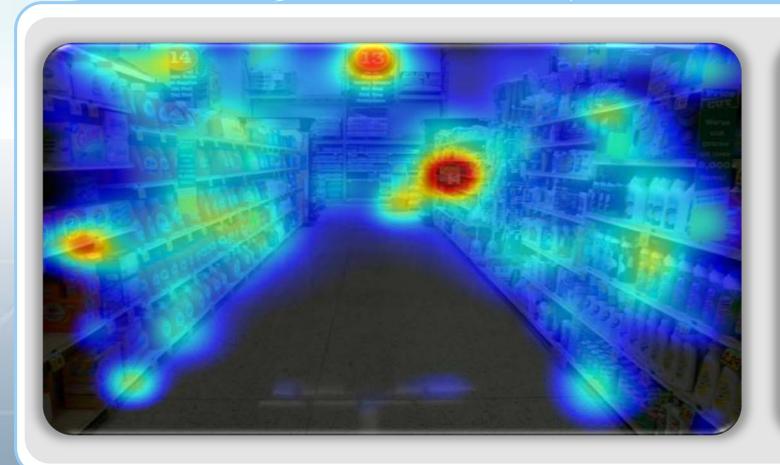
Not likely to notice Scotch-Brite products!

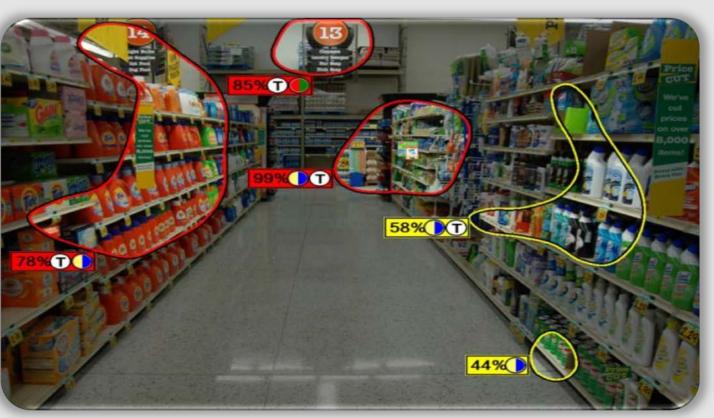
Add a "Pop" Sign to The Environment





Changes Where Shoppers Will Look





High probability of noticing Scotch-Brite products!

8% sales lift



Case Study

Before

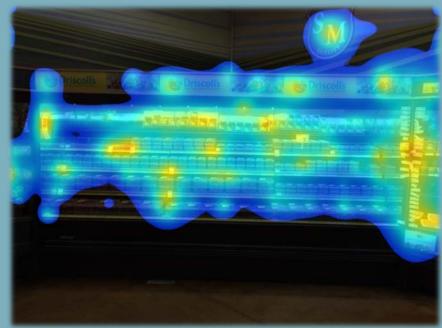
1st Reset

2nd Reset

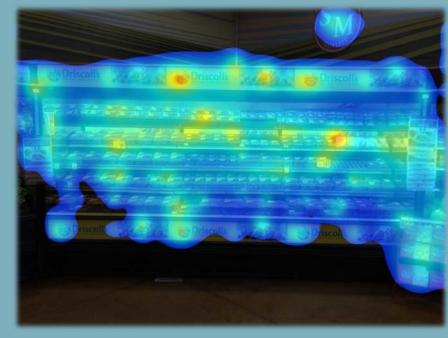












Before

1st Reset

2nd Reset













Conclusion ... What Does This Mean?



The slides show the transition from a wide spectrum of visual distraction to a more focused and centered view of product and signage. The visual goal for Driscoll's was the saliency of product and company recognition.



Driscoll's used Visual Attention Analysis to make changes to

- shelf angle, offering better product facings
- lighting, that enhanced the total display area
- signage for branding

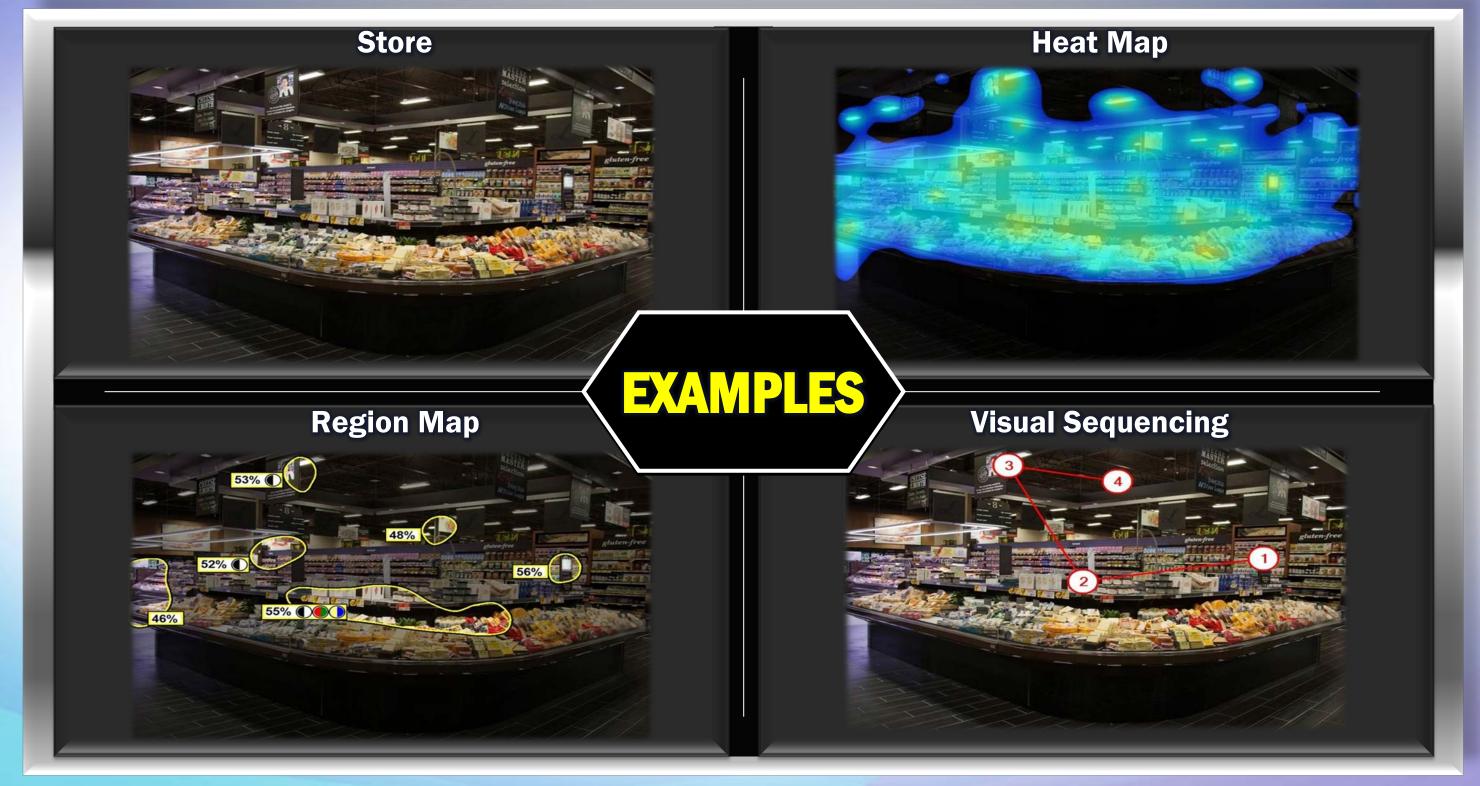


VAA is a critical tool that supports the design process to achieve creative visual goals that can maximize the impact of the marketing message amidst the clutter.



Quite simply, content can't work if it doesn't get noticed!!!

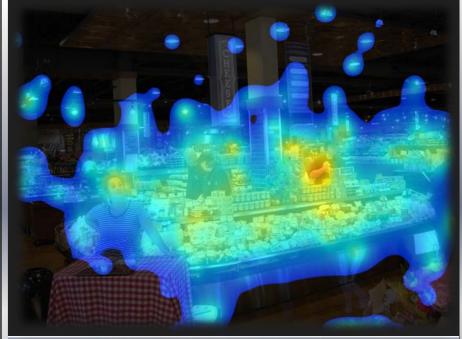
Product Recognition - Impulse Buy Considerations



Example ... Store Lighting

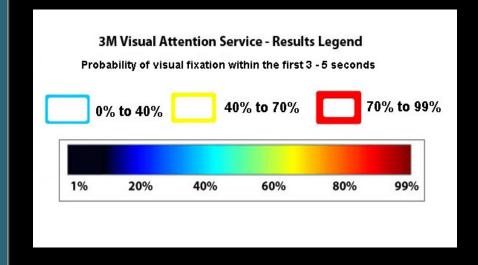








- Store lighting should create visual attention not destroy it
- Face recognition certainly helps





Sometimes More Is Not Better

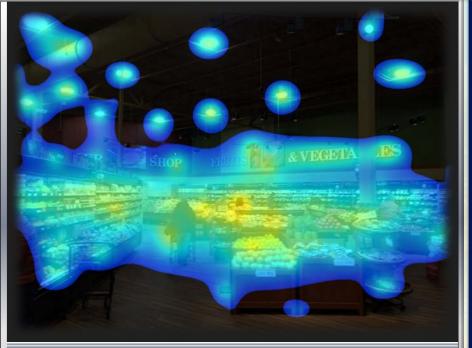


3,204 BTU reduction \$1,049 annual energy cost savings

Example ... Store Signage

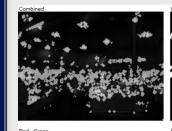


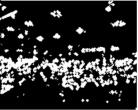






- Open, accessible and easy to navigate
- Draws the customer into the store very inviting!











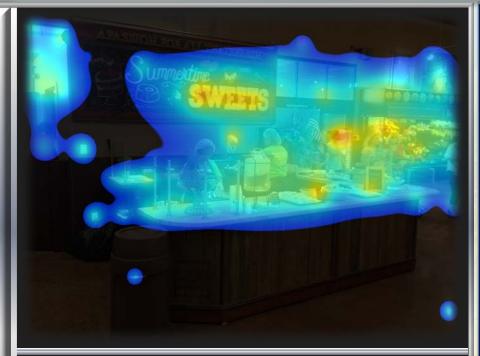




Example ... Concept Validation





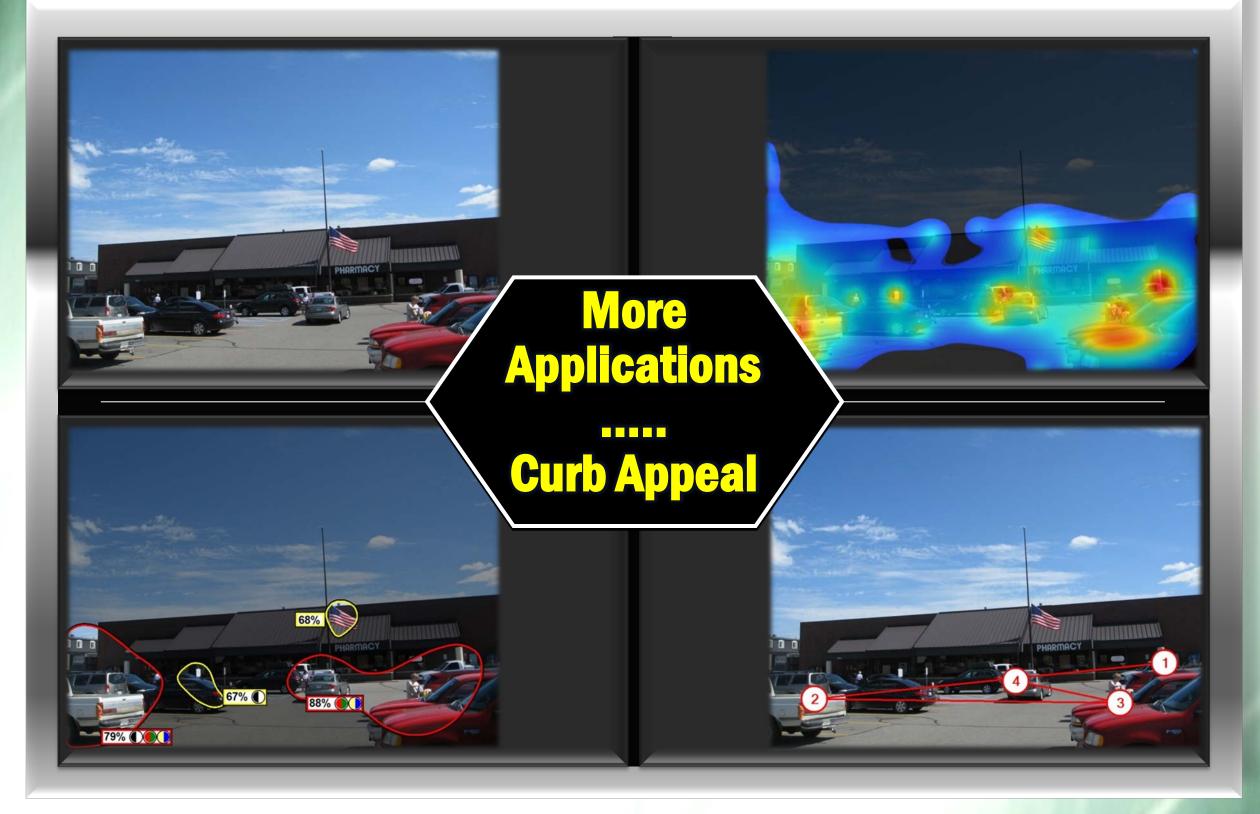




- All the elements are on target
- Great visual cues draw your customer in and engage them with your employees







ShopperMX

VISUAL ATTENTION ANALYSIS



Probability that a viewer will fixate areas in the first 3-5 seconds:

1%	20%	40%	60%	80%	99%

Step 1:

Snap photograph and upload to ShopperMX

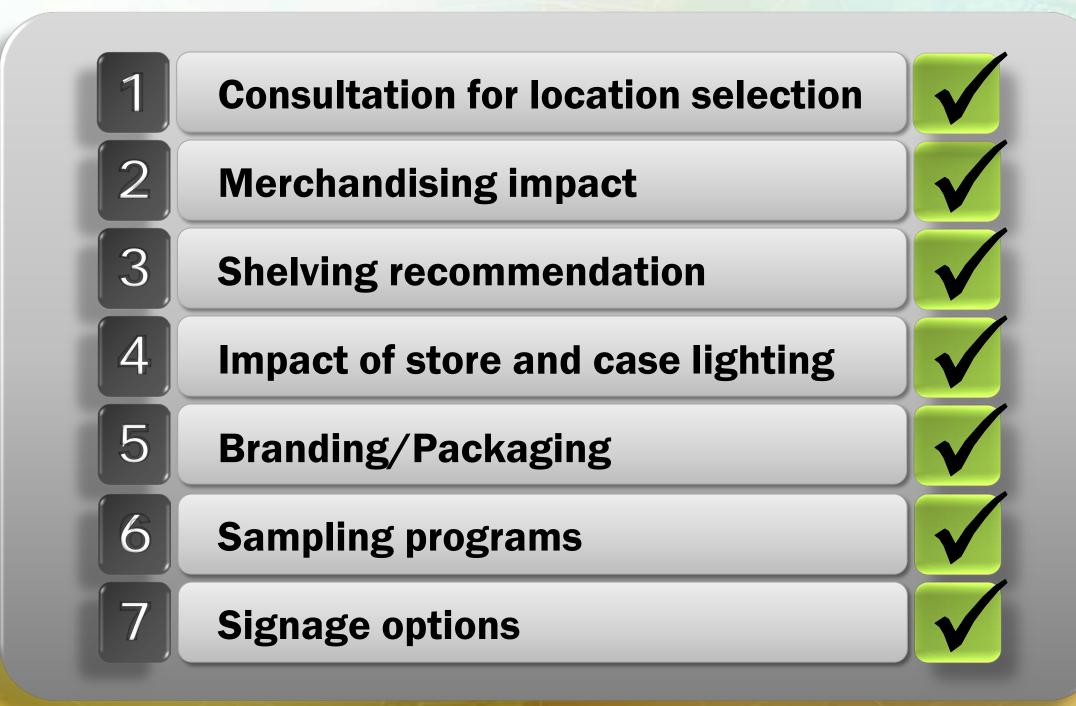
Step 2:

VAA software generates a 3-part analysis beginning with a heat map

Heat map translates into probability of visual fixation (%)

Results provide a visual sequence of probable eye path.

Are You Getting the Most Out Of Your Merchandising?





Justin Webster

Design Center Specialist

Hillphoenix

THANK YOU!

