

Energy & Store
Development Conference

2013
E+Sd



THE VOICE OF FOOD RETAIL 

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**Close The Case:
Results in 10 Easy Steps**

Introduction

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Close The Case

Results in 10 Easy Steps

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Close The Case Video

Video Here

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Issue:

Food retailers are combating the effects of rising energy costs and tightening margins.

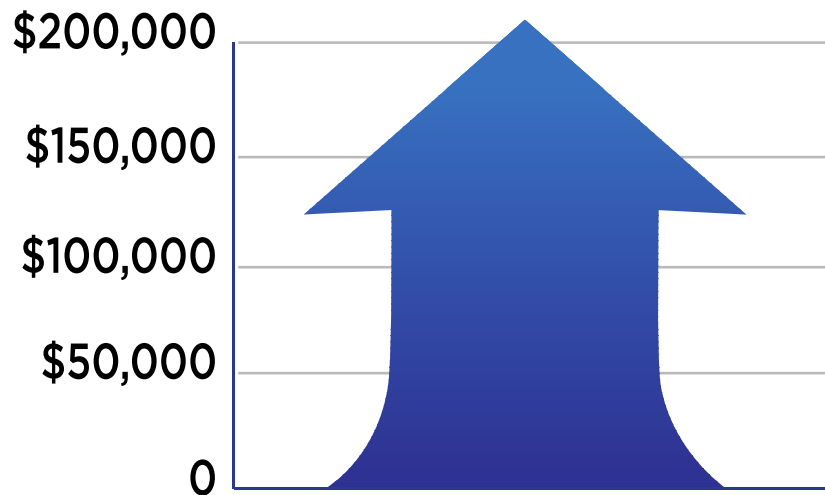
Solution:

Close the Case solutions, installing doors on traditional open refrigeration cases, lower energy consumption and increase food retailer profitability.



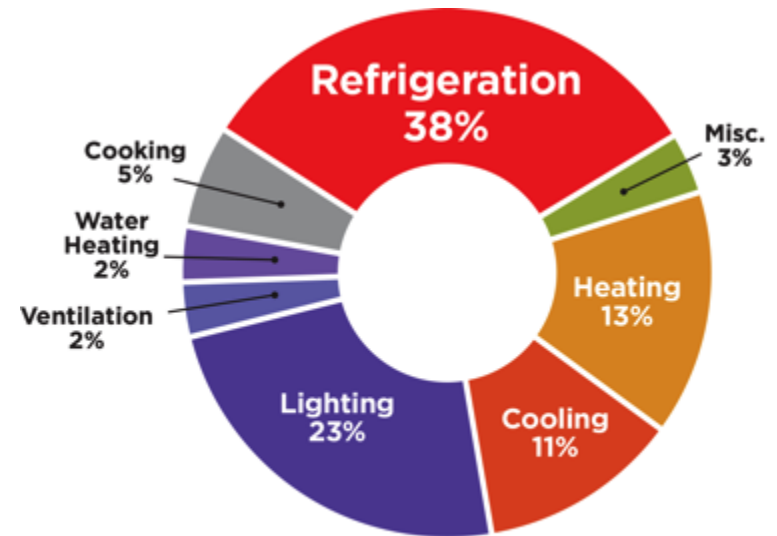
Issue: Rising Energy Costs

Supermarket Energy Consumption



Annual Energy Costs
50,000 sq.ft. Facility

EPA Supermarkets: An Overview of Energy Use



Total Energy Consumption by End Use

DOE Supermarket Energy Use Profile

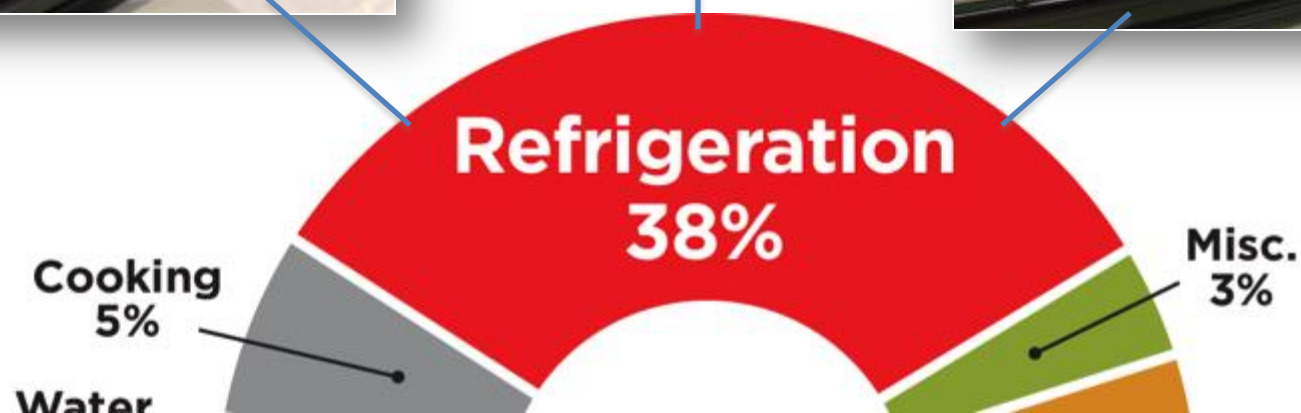
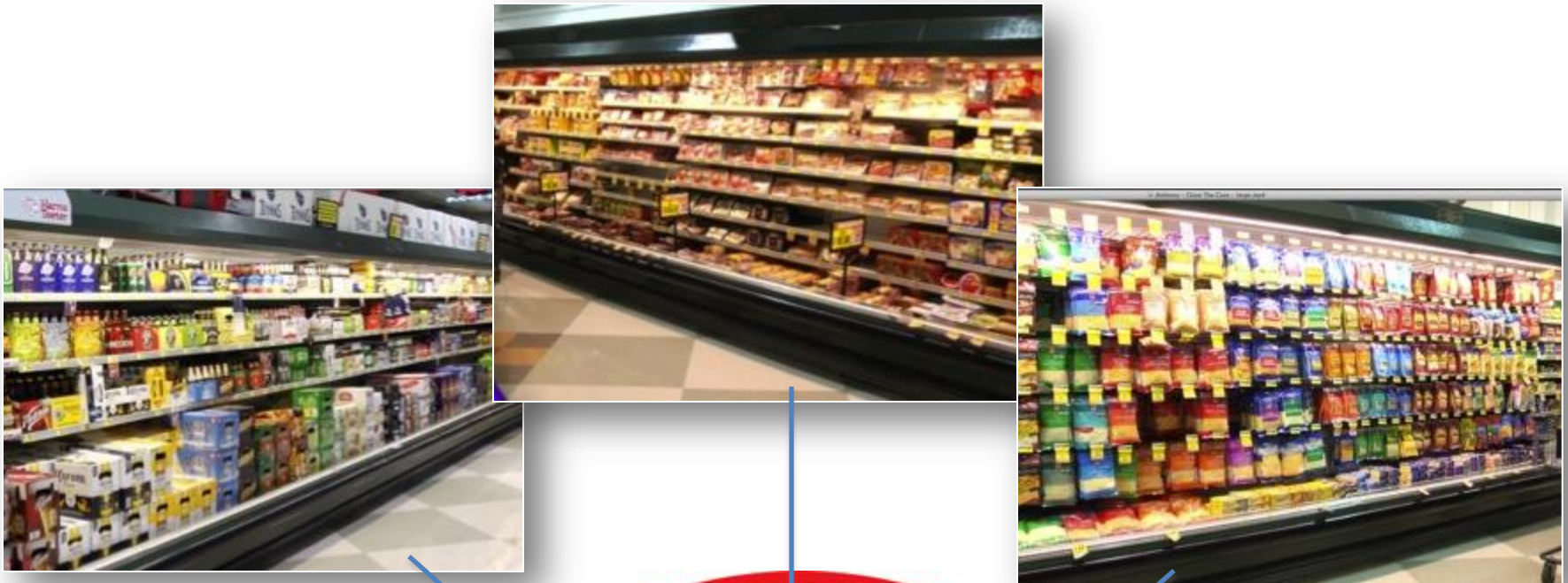
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Issue: Major Refrigeration Consumption



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Additional Issues:

Product Shrink



Dirty, Worn Down Look



Shoppers Rushing Through Cold Aisles

Solutions:

Close the Case, retrofitting existing open refrigerated or freezer cases with glass doors and installing LED lighting, lowers energy consumption and increases food retailer profitability.

Benefits:

- Reduce Costs
- Increase profits
- Enhance Customer Satisfaction & Retention
- Improve Food Safety
- Lower Product Shrink

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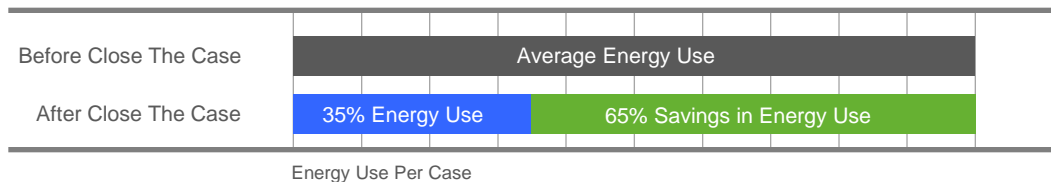


Energy Savings: Glass Swing Doors



Open Cases vs. Closed Cases

Individual stores can save up to 65% annually per case when cases are closed.



65 %
Savings on
Energy

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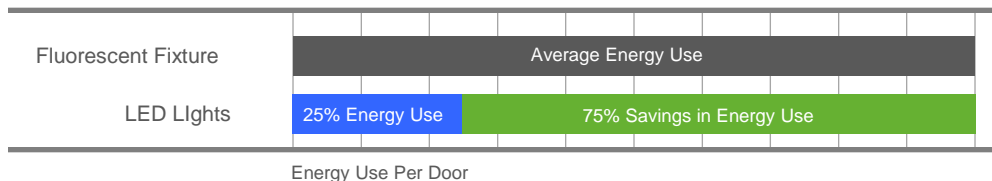


Energy Savings: LED Lighting



Fluorescent vs. LED Lighting

LED lighting is 75% more efficient than fluorescent and lasts much longer



75%
Savings on
Energy

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Energy Savings: Island Case Slide Lids



50 %
Savings on
Energy

Energy Savings: Reduce Natural Gas Costs

*Supermarket Savings	40 – 50 therms/Lft./year
Average closed case project per store	100 Lft.
2012 average U.S. natural gas cost	\$.81 / therm
Total Annual Natural Gas Savings	\$3,240 - \$4,050

**Conventional heating set point of 70° F - 72° F. ** U.S. Energy Information Administration.*



Natural gas utilities also offer rebate programs

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Energy Savings: Open Case vs. Closed Case

Open Case vs. Closed Case Performance			
Case Configuration	O5M8 NRG without Doors	O5M8 NRG with Doors	O5M8 NRG with Doors
	Case Configuration-Angled shelves with mirror	Same Evaporator temp and defrosts	Higher Evaporator temp and lower defrosts per day
Average Product Temperature	33.5	30.4	36.6
Maximum Product Temperature	39.3	32.8	38.3
Evaporator Temperature	23.3	23	30.9
BTUH/ft	1576	330	315(80% lower)
kWh(per day)	33.3	9.7	9.6(71% lower)
\$/year @ \$0.12/kWh	\$1459/yr	\$425/yr	\$420/yr
Def/Day	6	6	2

Energy Savings: Utility Rebates

Region	Provider	LED Lighting	+Dim Door
OH	AEP Ohio	\$10-\$12/ft case	\$8-\$10/ft case
NJ	NJ Clean Energy Program	\$30-&65/ea	---
CA	SMUD	\$55/door	+\$35/door
CA	PG&E	---	----
WI	WI Focus On Energy	\$25/door	+\$10/door
NY	ComEd	\$30/door	\$30/door
NM	PNM	\$30/door	----

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Increase Profits: Lower Product Shrink

Product Longevity Steak

	Day 1	Day 2	Day 3	Day 4	Day 5	Day 6	Day 7
Closed Case							
Open Case							
	No color difference	No color difference	Slight color difference	Noticeable color difference	Definite color difference	Definite color difference	I wouldn't feed this to my mother-in-law

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Increase Profits: Lower Product Shrink

Product Longevity Ground Beef

	Day 1	Day 2	Day 3	Day 4	Day 5
Closed Case					
Open Case					
	No color difference	Noticeable color difference	Definite color difference	Definite color difference	I wouldn't feed this to my dog

Increase Profits: Compressor Load Reduction



80 %

Compressor
Load
Reduction

Closing your open cases **also reduces compressor loads up to 80%**, which creates additional refrigeration capacity, leading to more merchandizing opportunities throughout the store.

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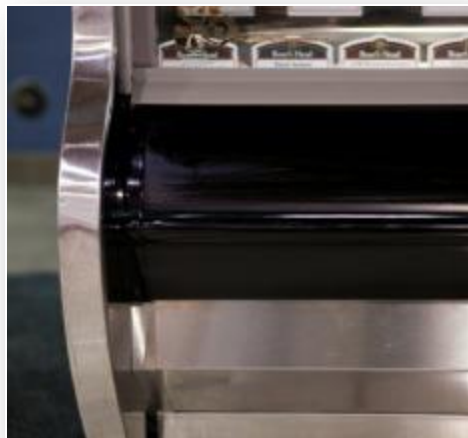
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Reduce Costs: Reskin



After

75%
Savings vs.
Replacing



Before

Re-skin your
existing cases and
save up to 75%
over replacement!

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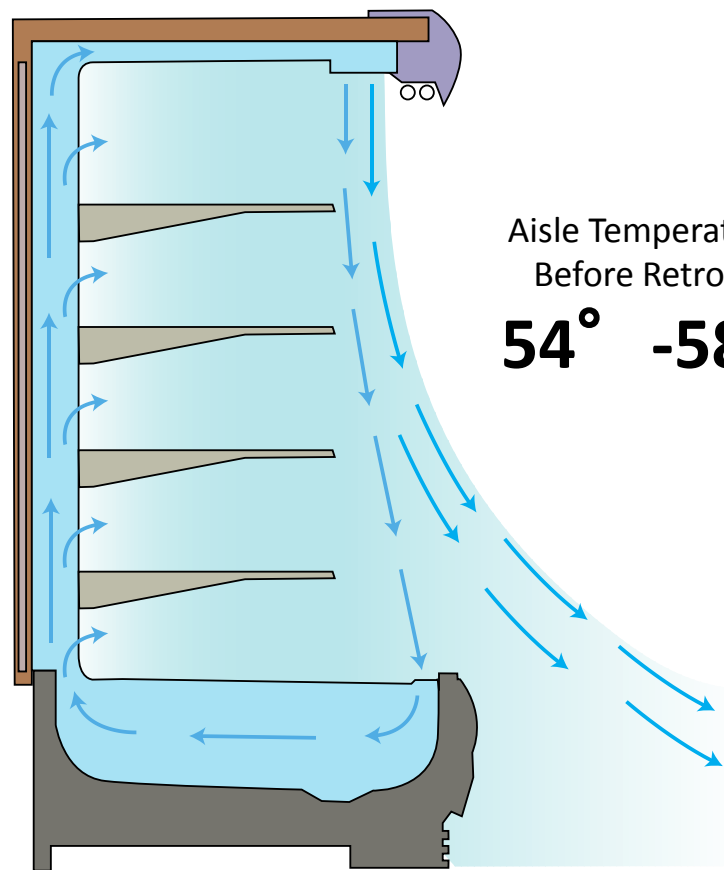
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FMI



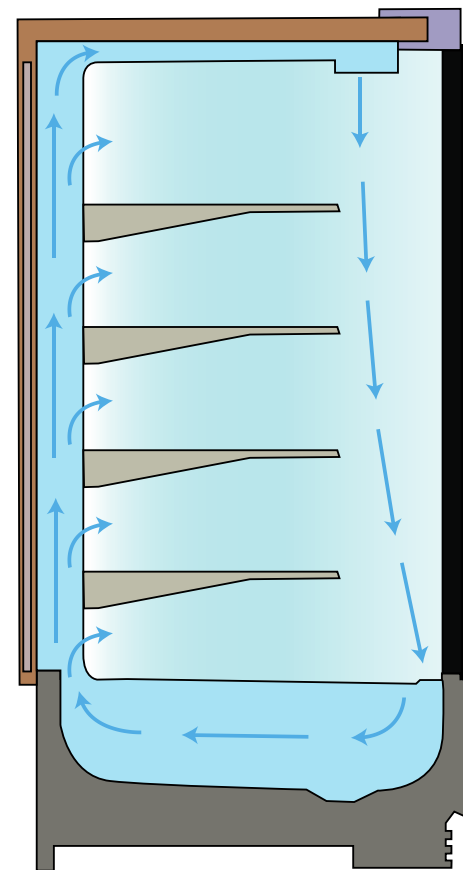
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Customer Retention: Aisle Temperature



Aisle Temperature
Before Retrofit

54° - 58°



Aisle Temperature After
Retrofit

65° - 70°

Store average ambient temperature of 75°

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10 Step Process

	Step	Description
1	Scope Project	Scrub stores: equipment survey, case retrofit eligibility, system design/project phasing, project scheduling
2	Quote	Utility incentive review, project scope & pricing development, quote approval
3	Manufacture Parts	Internal project receipt, parts manufactured, Q/C, validate schedule
4	Assemble Kits and Shipping	Parts tested and validated, shipping and project staging
5	Pre-Construction Survey	Site meeting and safety review
6	On-Site Material Distribution	Final equipment store distribution
7	Removal	Removal and documentation of old product
8	Installation	New product installed
9	Finishing	Clean construction area, post installation review & sign-off
10	Utility Incentive Completion	Confirmation of work, costs, and calculation sent to utility

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Step 1 Step 2 Step 3 Step 4 Step 5 Step 6 Step 7 Step 8 Step 9 Step 10

Step 1: Scope Project

- **Equipment Survey**
 - Compressor Systems
 - Refrigerated Cases
- **Case Retrofit Eligibility**
 - Aisle width
 - Type of product in case
 - Age of case
 - Store operations input
- **System Design / Project Phasing**
 - Phasing
 - Load reduction
 - Compressor Capacity
 - Condenser capacity
 - Oil separator sizing
 - Pipe sizing
 - Expansion valve sizing
 - ERP sizing
- **Project Scheduling**
 - Order Doors
 - Manufacturing time (8 weeks)
 - Ship dates
 - Expansion valve availability
 - Bidding & awarding project
 - Coordination of operations

Case Survey

Store Location: _____
 Store Number: _____
 Supervisor: _____

Store Contact & phone: _____
 Date: _____

*Line-Up: Dairy ☐ Processed meat ☐ Beer ☐ Produce ☐

*DEM: _____
 *Model #: _____
 *Serial # From One Case: _____
 *Line Up Length (in feet): _____
 *Cases left to right (L, R, or J): _____

*Refrigeration Circuit Line Up: _____

*Overall Case Height (not End Height): _____
 *Handrail Height: _____
 *Opening from Handrail to bottom of the canopy: _____

*LH End Description: _____
 *RH End Description: _____
 *Divider End Description: _____
 *End trim color: _____
 *Handrail Lights: _____
 *Base Back - Do They Have Product Stock: _____
 *PTM Location: _____
 *Base Backs: _____
 *PTM Handrail: _____
 *Color: _____

Start/Contoured ☐ End color ☐ Replace end or cover ☐
 Start/Contoured ☐ End interior color ☐ Replace end or cover ☐

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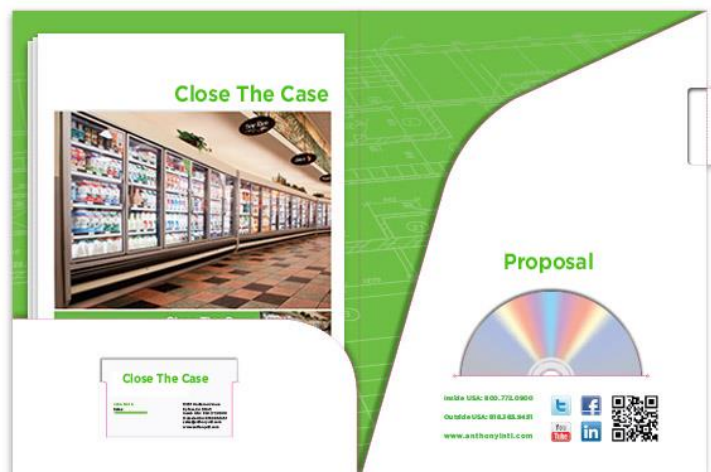
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Step 1 Step 2 Step 3 Step 4 Step 5 Step 6 Step 7 Step 8 Step 9 Step 10

Step 2: Quote

- Utility incentives
 - Preliminary Application
 - Pre-inspection
 - Letter of intent
- Detailed project scope and pricing
- Proposal approval



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Step 1

Step 2

Step 3

Step 4

Step 5

Step 6

Step 7

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Step 10

Step 3: **Manufacture Parts**

- Internal project receipt
- Parts manufacturing
- Quality control
- Shipping dates verified



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Step 1

Step 2

Step 3

Step 4

Step 5

Step 6

Step 7

Step 8

Step 9

Step 10

Step 4: **Assemble Kits & Shipping**

- Parts pre-tested and assembled into kits
- Kits shipped and delivered to the store the same day the project is scheduled to start



Step 5: **Pre-Construction Survey**

- Site meeting of all trades and documentation review
- Verify on-site receipt of all parts and kits and staging
- Site pre-construction survey
- Secure work environment and review safety procedures
- Equipment modifications prior to installation



Step 1

Step 2

Step 3

Step 4

Step 5

Step 6

Step 7

Step 8

Step 9

Step 10

Step 6: On-site Material Distribution

- Distribute staged material to the identified store construction areas.



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Step 1

Step 2

Step 3

Step 4

Step 5

Step 6

Step 7

Step 8

Step 9

Step 10

Step 7: Removal

- Remove the existing case parts and lighting
- Take photos throughout removal and installation process



Step 1

Step 2

Step 3

Step 4

Step 5

Step 6

Step 7

Step 8

Step 9

Step 10

Step 8: **Installation**

- Install new headers, handrails, nose rails, and frames
- Install light fixture wiring, frame wiring and doors.
- Depending on the linear feet required for the project, installation can last up to 4 nights.



Step 1

Step 2

Step 3

Step 4

Step 5

Step 6

Step 7

Step 8

Step 9

Step 10

Step 9: **Finishing**

- We will clean construction areas
- Recycle replaced material
- Have MOD inspect and sign the completion form
- Take photos of the completed project
- Perform a post installation walk through and have a final sign-off by retail personnel.



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Step 1

Step 2

Step 3

Step 4

Step 5

Step 6

Step 7

Step 8

Step 9

Step 10

Step 10: **Utility Incentive Completion**

- Final calculations to utility
- Confirmation of costs
- Confirmation of work done
- Scheduling utility inspection
- Coordinating disbursement of incentive
- Post project customer follow up

8 Guidelines to Evaluating Vendors

1. To minimize headaches, use a vendor that can handle the project from start to finish
2. Make sure the vendor can retrofit on all types of cases
3. Require after-hours installation to minimize shopper inconvenience
4. Choose a vendor that has a safety-first project process to ensure that the vendor's employees, store personnel and customers are safe during construction
5. Check that your vendor offers and has a reputation of following through with after-the-sale support
6. Use a vendor that manufactures their own products, to ensure quality control and timely distribution
7. Make sure your vendor has experience with large multi-site projects.
8. Check that your vendor factory-tests and pre-assembles products before shipping them to your site

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Harris Teeter



Whole Foods