

April 30-May 2, 2013 The Peabody-Orlando Orlando, Florida





LEADERSHIP SUCCESS—





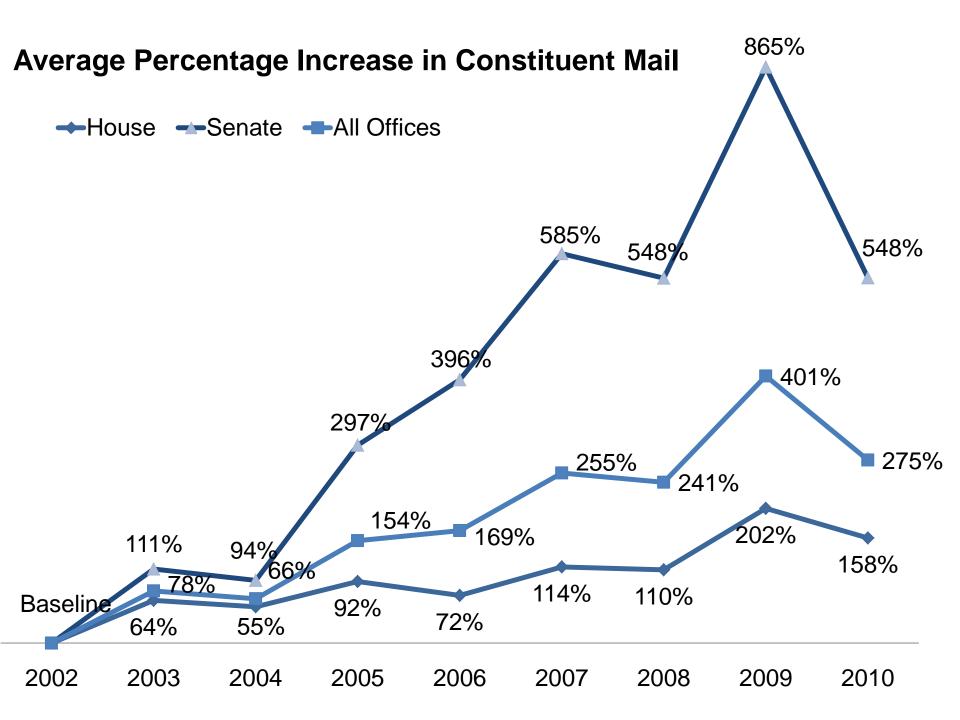
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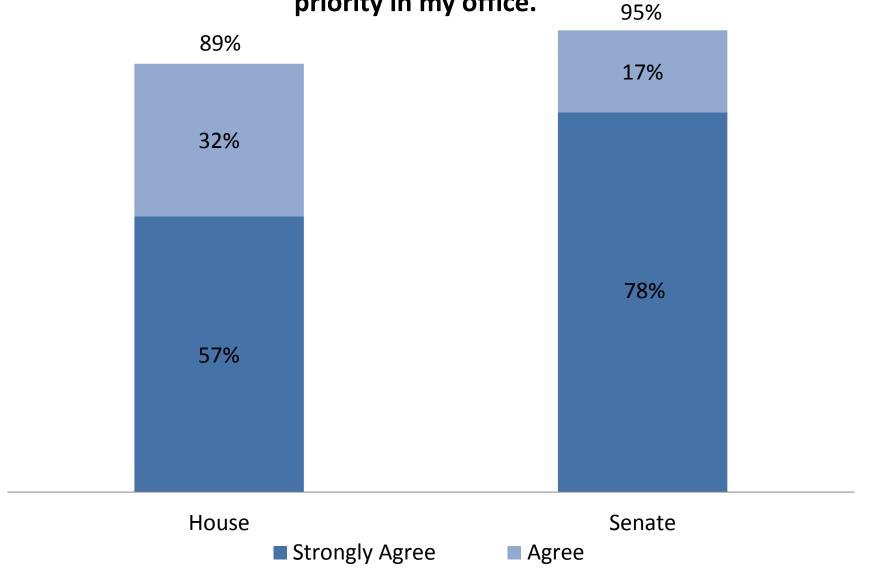


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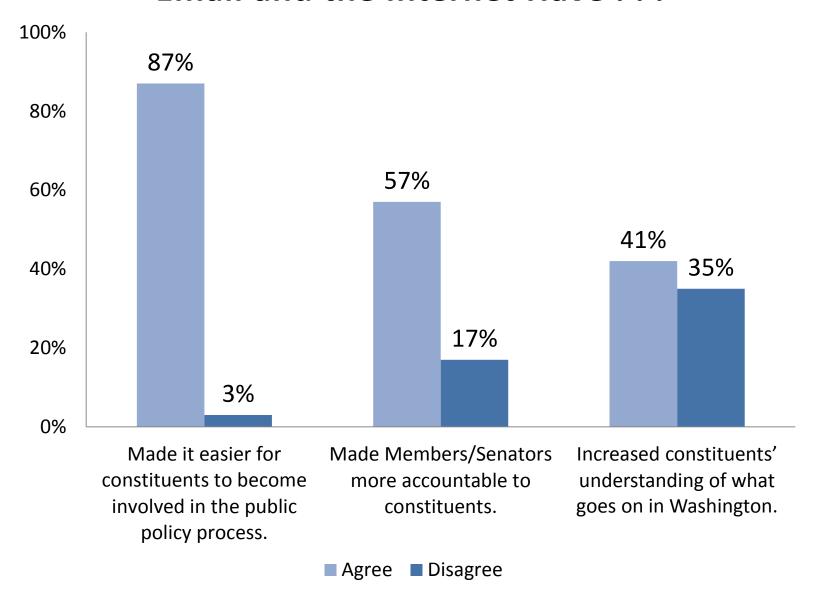




Responding to constituent communications is a high priority in my office.

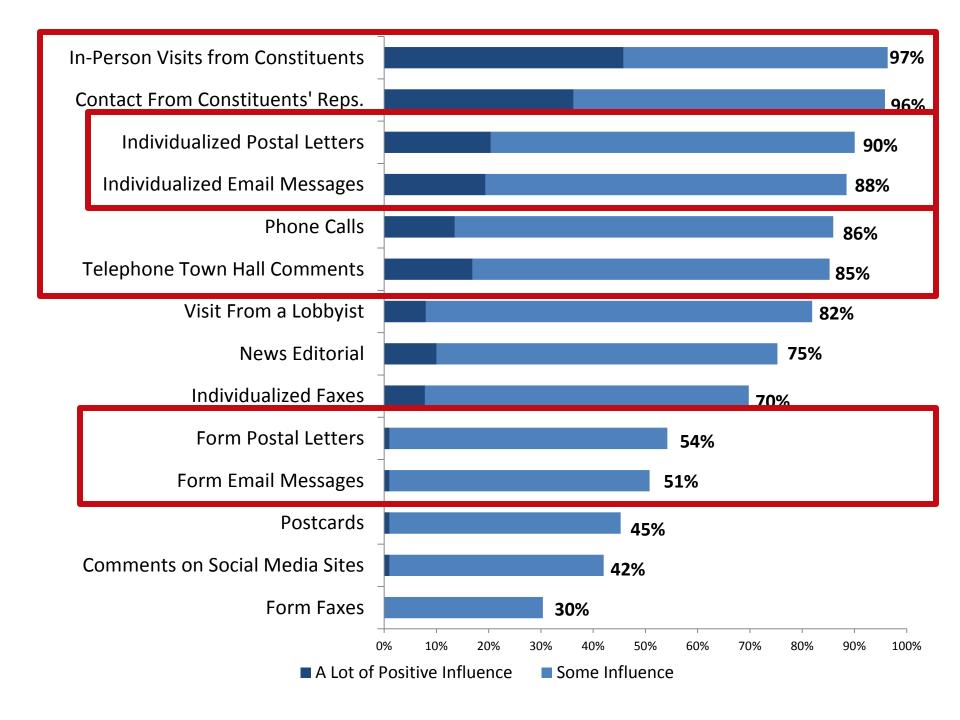


Email and the Internet Have . . .

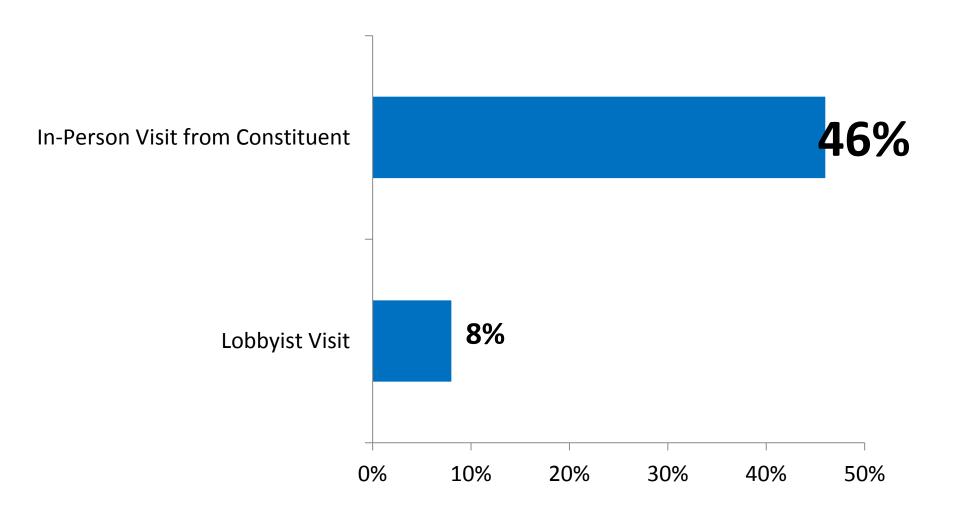


Survey Question

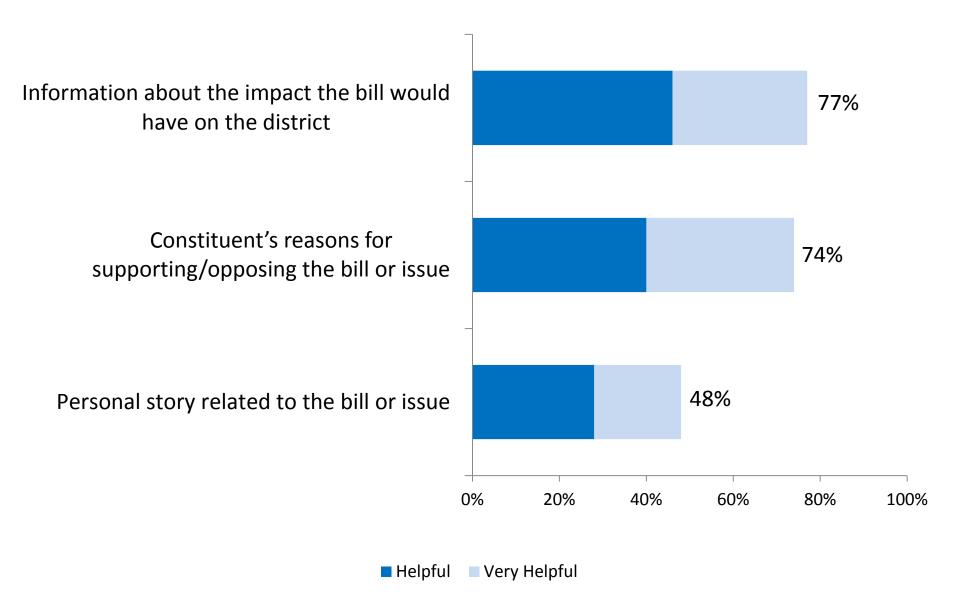
"If your Member/Senator has not already arrived at a firm decision on an issue, how much influence might the following advocacy strategies directed to the *Washington office* have on his/her decision?"



"A lot of influence"

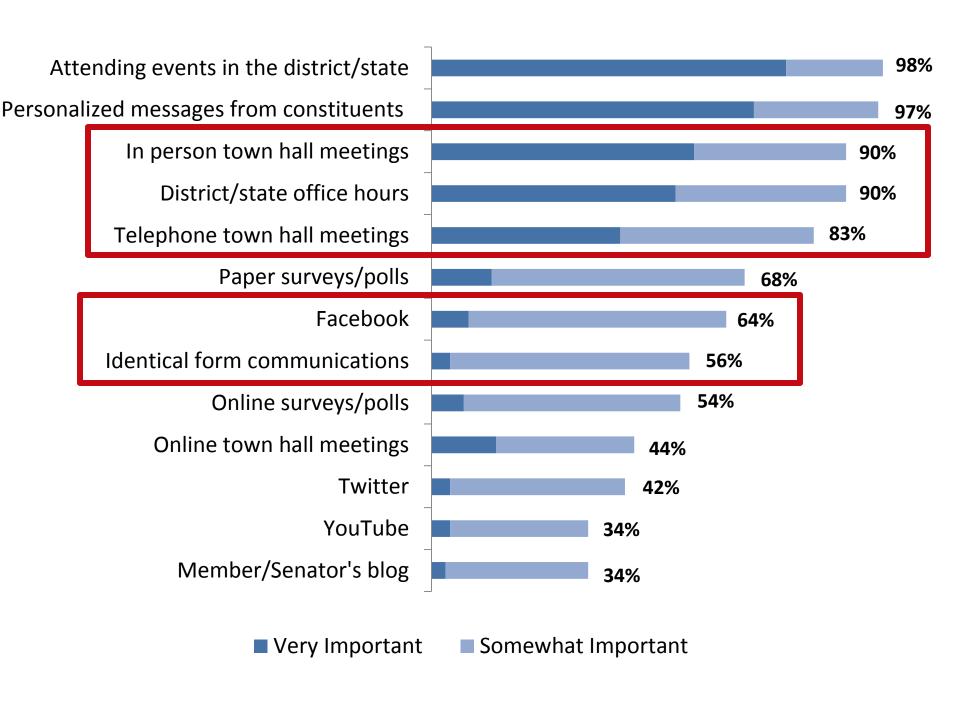


Message Includes...



Survey Question

"In your opinion, how important are the following for understanding constituents' views and opinions?"





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