

2010 FMI HR/T&D Conference – Baltimore, MD

Program Schedule – The Business of Retail

Sunday, 9/26	Monday, 9/27	Tuesday, 9/28
8:00 am – 9:30 am HR/T&D Committee Pre-Con Meeting	7:30 am – 8:30 am Breakfast	7:30 am – 8:30 am Breakfast
10:00 am – 5:00 pm Registration		
10:00 am – 1:00 pm MAXX Awards – Preliminary Judging	8:30 am – 9:45 am General Session Managing the Emotional Energy of an Organization 9:45 am– 10:15 am Break with Our Sponsors 10:15 am – 11:15am Idea Exchanges Retaining Top Talent (HR) Return-to-Work Programs (HR) Dealing with Difficult Employees (HR) Social Media Gone Wrong (HR) Linking Customer Feedback to Employee Performance (HR) Assessment Tools (TD) Training for an Aging Workforce (TD) Communicating & Tracking Training (TD) Alternative Funding for Training (TD) Training on a Shoestring (TD) 11:15 am – 12:15 pm General Session MAXX Presentations (small companies)	8:30 am – 9:45 am General Session Leveraging Supermarket Resources for Health and Wellness: Proven Results 9:45 am – 10:15 am Break with Our Sponsors 10:15 am – 11:30 am Concurrent Workshops Legislative and Regulatory Update: Staying Current (HR) Solving the Problem: Designing and Authoring Today's Training (TD)
	12:15 pm – 1:15 pm Lunch	11:30 am – 12:30 pm Lunch
2:00 pm – 2:15 pm Chair's Opening Remarks	1:15 pm – 2:15 pm General Session MAXX Presentations (large companies)	12:30 pm – 1:45 pm Concurrent Workshops Today's Trends and Best Practices for Total Rewards (HR) Matching Technology Tools with Training Needs (TD)
2:15 pm – 3:15 pm General Session What's on the Mind of Retail Leadership	2:15 – 2:45 pm Break with Our Sponsors	1:45 pm – 2:15 pm Break with Our Sponsors
3:15 pm – 4:15 pm General Session Managing Change in a Challenging Environment	2:45 pm – 3:45 pm Idea Exchanges, repeated	2:15 pm – 3:30 pm General Session Increasing Your Personal and Professional Effectiveness
4:15 pm – 5:15 pm Panel Discussion HR and Training from an Operational Point of View	3:45 pm – 5:00 pm Concurrent Workshops Who's Next in your Line-up? Building the Operations Bench (HR) Living a Food Safety Culture: Beyond Training (TD)	3:30 pm – 3:45 pm Wrap-Up/Closing Remarks
5:30 pm – 6:30 pm Welcome Reception <i>Optional: Sign up to Dine at Area Restaurants with Committee-Member Hosts</i>	5:30 pm – 6:30 pm Reception and Announcement of MAXX Awards Winners	4:00 pm – 5:30 pm HR/T&D Committee Debrief Meeting

LEGEND: General Sessions Workshops Idea Exchanges Sponsor Showcase Networking Events Miscellaneous