

# 2010 FMI HR/T&D Conference – Baltimore, MD

## Program Schedule – The Business of Retail

Sunday, 9/26	Monday, 9/27	Tuesday, 9/28
8:00 am – 9:30 am HR/T&D Committee Pre-Con Meeting	7:30 am – 8:30 am Breakfast	7:30 am – 8:30 am Breakfast
10:00 am – 5:00 pm Registration		
10:00 am – 1:00 pm MAXX Awards – Preliminary Judging	<b>8:30 am – 9:45 am</b> <b>General Session</b> Managing the Emotional Energy of an Organization  <b>9:45 am – 10:15 am</b> <b>Break with Our Sponsors</b>  <b>10:15 am – 11:15 am</b> <b>Idea Exchanges</b> Retaining Top Talent (HR) Return-to-Work Programs (HR) Dealing with Difficult Employees (HR) Social Media Gone Wrong (HR) Linking Customer Feedback to Employee Performance (HR) Assessment Tools (TD) Training for an Aging Workforce (TD) Communicating & Tracking Training (TD) Alternative Funding for Training (TD) Training on a Shoestring (TD)  <b>11:15 am – 12:15 pm</b> <b>General Session</b> MAXX Presentations (small companies)	<b>8:30 am – 9:45 am</b> <b>General Session</b> Leveraging Supermarket Resources for Health and Wellness: Proven Results  <b>9:45 am – 10:15 am</b> <b>Break with Our Sponsors</b>  <b>10:15 am – 11:30 am</b> <b>Concurrent Workshops</b> Legislative and Regulatory Update: Staying Current (HR) Solving the Problem: Designing and Authoring Today's Training (TD)
	12:15 pm – 1:15 pm Lunch	11:30 am – 12:30 pm Lunch
<b>2:00 pm – 2:15 pm</b> <b>Chair's Opening Remarks</b>  <b>2:15 pm – 3:15 pm</b> <b>General Session</b> What's on the Mind of Retail Leadership  <b>3:15 pm – 4:15 pm</b> <b>General Session</b> Managing Change in a Challenging Environment  <b>4:15 pm – 5:15 pm</b> <b>Panel Discussion</b> HR and Training from an Operational Point of View	<b>1:15 pm – 2:15 pm</b> <b>General Session</b> MAXX Presentations (large companies)  <b>2:15 – 2:45 pm</b> <b>Break with Our Sponsors</b>  <b>2:45 pm – 3:45 pm</b> <b>Idea Exchanges, repeated</b>  <b>3:45 pm – 5:00 pm</b> <b>Concurrent Workshops</b> Who's Next in your Line-up? Building the Operations Bench (HR) Living a Food Safety Culture: Beyond Training (TD)	<b>12:30 pm – 1:45 pm</b> <b>Concurrent Workshops</b> Today's Trends and Best Practices for Total Rewards (HR) Matching Technology Tools with Training Needs (TD)  <b>1:45 pm – 2:15 pm</b> <b>Break with Our Sponsors</b>  <b>2:15 pm – 3:30 pm</b> <b>General Session</b> Increasing Your Personal and Professional Effectiveness  <b>3:30 pm – 3:45 pm</b> <b>Wrap-Up/Closing Remarks</b>
<b>5:30 pm – 6:30 pm</b> <b>Welcome Reception</b>  <i>Optional: Sign up to Dine at Area Restaurants with Committee-Member Hosts</i>	<b>5:30 pm – 6:30 pm</b> <b>Reception and Announcement of MAXX Awards Winners</b>	<b>4:00 pm – 5:30 pm</b> <b>HR/T&amp;D Committee Debrief Meeting</b>

**LEGEND:** General Sessions   Workshops   Idea Exchanges   Sponsor Showcase   Networking Events   Miscellaneous